

CHANDLER EQUIPMENT INC. – WARRANTY CLAIM FORM

In order for Chandler Equipment Inc. to authorize you to return an item, the following Information must be supplied. Please complete this form and Fax it to CEI at (479)-751-9775. It will be the responsibility of the purchasing dealer to arrange the return of the item under question (not Chandler Equipment Inc.)

1. Company Information

Company Name _____
Address _____
City _____
State _____ Zip Code _____
Phone _____
Fax _____
Contact Person _____

2. Shipping Information ____ (same as above)

Company Name _____
Address _____
City _____
State _____ Zip Code _____
Phone _____
Fax _____
Contact Person _____

3. Item Being Returned

Item or Type: _____
Serial Number: _____
Description: _____
Application: _____

4. Problem Description / Comments

5. Additional Data

Date Purchased from Chandler Equipment Inc.: _____

Chandler Equipment Inc. Invoice # _____

Date sold to customer _____

Please include a copy of the invoice when sold.

Date Problem Occurred _____

Notice: Chandler Equipment Inc. and Jurop S.P.A. will not be responsible for labor or freight charges that may occur when changing out pumps or other products.

It will be the responsibility of Chandler Equipment Inc. to determine whether the pump failure is due to manufacture defect or the pump was damaged due to operator error. If the pump failure was due to manufacturer defect, Chandler Equipment Inc. will at their option repair the pump according to Jurop's original specifications or replace the pump at no charge and return the pump to the dealer freight paid.

Note: Pumps manufactured by Jurop that are water cooled and operated from the truck's cooling system must be accompanied by documents supporting a gallon per minute circulation test performed by the original equipment manufacturer at the time of installation in order to be warranted by Jurop and Chandler Equipment Inc.

Please use the following procedures for returning the product:

1. Please mark on all cartons on the outside with your RGA number. This is necessary to help identify the RGA being received and to know the return has been authorized.

All returns Must be shipped PREPAID.

2. If the returned item is a pump bolt it to a good quality pallet/skid and use the proper packing. Please us proper packaging when returning any item to prevent damage in the return shipment.

3. Please include a copy of this form with the items on the return shipment.

Address to Send Return Goods To: **All Goods Must be shipped PREPAID.**

Chandler Equipment Inc.

4180 West Sunset

Springdale, Arkansas 72762

Chandler Equipment Inc. - 4180 West Sunset - Springdale, Arkansas 72762

Phone (479) 751-9771 - Fax (479) 751-9775 - www.chandlerequipment.com